

## DECISION MEMORANDUM

**TO:** COMMISSIONER KJELLANDER  
COMMISSIONER RAPER  
COMMISSIONER ANDERSON  
COMMISSION SECRETARY  
LEGAL  
WORKING FILE

**FROM:** BEVERLY BARKER

**DATE:** JUNE 25, 2018

**SUBJECT:** AVISTA MOTION TO EXTEND DEADLINE

On June 25, 2018, Avista filed a motion for procedural relief under Rule 256 to extend the filing deadline for complying with three (3) terms of its stipulation and settlement agreement in Case Nos. AVU-E-17-01 and AVU-G-17-01. The Company requested an extension of the deadline from July 1, 2018, to October 1, 2018, to allow sufficient time to complete the work. Avista has contacted the parties to the case and none of them, including Staff, object to the motion.

### BACKGROUND

The Commission issued Order No. 33953 in Case Nos. AVU-E-17-01 and AVU-G-17- approving the terms of the Settlement agreement regarding Avista's Application for a general rate increase. Three of the terms of the settlement agreement addressed consumer issues as follows:

19. Natural Gas Service Rules. The Company and interested parties will meet and confer to review the Commission's Service Rules for Gas Utilities (IDAPA 3 1.31 .01) to determine which provisions should be retained and/or modified, and, if the participants agree, incorporate those changes into the Company's tariff. Any changes requiring Commission approval, e.g., tariff revisions, will be submitted by the Company on or before July 1, 2018.

20. Natural Gas Meter Placement Rules. The Company and interested parties will meet and confer to review its meter placement and protection policies and practices and determine based on the agreement of the parties, what additional steps should be taken to revise the Company's current policies and practices. Any necessary changes requiring Commission approval, e.g., tariff revisions, will be submitted by the Company on or before July 1, 2018.

21. Service Quality/Performance Measures. Avista has established Service Quality Performance, Customer Guarantees and a Service Quality Measure Report Card for its customers in Washington. The Company and interested parties will work to develop similar performance standards, customer guarantees and a reporting mechanism for its Idaho customers. Following those discussions, the Company will file its proposal with the Commission requesting implementation on or before July 1, 2018.

#### **STAFF RECOMMENDATION**

Staff recommends approval of the Motion. Although the Company and Staff have been working together to address the above issues, additional time is needed to fully resolve the issues and determine what compliance filings might need to be made with the Commission.

#### **COMMISSION DECISION**

Does the Commission wish to grant Avista's Motion extend the deadline for 90 days until October 1, 2018, to comply with the terms of the Stipulation and Settlement in Case Nos. AVU-E-17-01 and AVU-G-17-01?

  
Beverly Barker

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